

It May Not Be a Work of Art...

But We Are Pretty
Excited About The

NEW WEBSITE

Coming to www.hsvutil.org this fall!!!





The Fact is...

We **REALLY DO** Want to Make Doing Business With Us as **EASY** and **CONVENIENT** as Possible.

We are redesigning the company website to improve YOUR customer experience. We are also making changes to the customer account portion of the website to make online account access more user-friendly.

When you go online this fall you can expect a whole new atmosphere - with better menus to get you the information you need with less clicks. There will be more electronic forms for routine requests,

improved business customer choices, and even an online employment application.

Watch for more news on changes that are happening at Huntsville Utilities to improve your customer experience.



Save A Tree!!

By switching to *e-Billing*, you can help save a tree ... or more!!!

Did you know one ream (500 sheets) of basic 20 lb. copy paper uses 60% of an average tree. So if 10,000 customers switched from mailed utility statements to e-Billing, in one year up to 144 trees could be saved!

One tree:

- ✓ absorbs 48 lb of carbon dioxide per year.
- ✓ supplies oxygen for two people.
- ✓ properly placed can reduce air conditioner needs by 30%
- ✓ can lift 100 gallons of water out of the ground and discharge it into the air -- PER DAY!!!

$$\begin{array}{r}
 \times \quad 10,000 \text{ customers} \\
 = \quad 120,000 \text{ sheets per year} \\
 \div \quad 500 \text{ total sheets} \\
 = \quad 240 \text{ sheets per ream} \\
 \times \quad .6 \text{ reams} \\
 = \quad 144 \text{ avg. tree per ream} \\
 \text{trees saved per year}
 \end{array}$$

Signing up for e-Billing is so simple you can do it at home!



Access your customer account, click on the "Bill Delivery" tab and choose "Notification By Email" or call 256-535-1200 for assistance.

**PROJECT
SHARE**



Visit www.hsvutil.org

*Be the One Who Cares ... Give to **Project Share!***

You can help the elderly and disabled stay warm this coming winter by contributing to **Project Share.**

Project Share has helped 22,557 families in the local area with contributions of \$3,538,379 since the program began in 1988.

The Salvation Army screens potential recipients, determines eligibility, and decides who will receive assistance.

Project Share

To be eligible participants must be 62 years of age or older, or certified as disabled or handicapped. They must be on a low or fixed income not exceeding the state household income eligibility guidelines as specified by the Alabama Department of Economic and Community Affairs and/or the Alabama Department of Human Resources.



**Contributions are
tax-deductible.**

Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin.

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.